

STRATEGIZE  
ORGANIZE  
GLOBALIZE

## Jihen Duma

- Global PMO Leader
- Governance & Risk Expert
- SAP S/4 HANA & Transformation Specialist
- Strategic Program Driver
- Stakeholder & Change Leader



### CONTACT

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### CONNECT WITH ME:

Looking to drive large-scale transformation, strengthen governance, and deliver complex programs with precision and impact? Need to align strategy with execution, embed lasting change, and enable your teams to thrive in a fast-evolving environment?

Contact Jihen Duma for expert guidance in PMO leadership, digital transformation, and strategic program delivery. With a proven track record across global industries, Jihen brings the structure, insight, and leadership needed to deliver results that last.

Please visit my LinkedIn profile:  
[Jihen Duma](#)

“REAL TRANSFORMATION HAPPENS WHEN STRUCTURE MEETS STRATEGY—GOVERNANCE, CLARITY, AND EMPOWERED TEAMS ARE THE FOUNDATION OF LASTING CHANGE.”

### INTRODUCTION

Jihen Duma is a seasoned Global PMO and Transformation Leader, specialising in program governance, SAP S/4 HANA implementation, and strategic execution across complex, multinational environments.

A catalyst for change, she has led large-scale transformation initiatives across global, European, and regional markets, with deep expertise in IT, finance, supply chain, and digital innovation. Jihen excels at building structure within complexity—aligning stakeholders, streamlining operations, and embedding governance that drives accountability and results. She brings a unique blend of strategic oversight and hands-on execution, empowering cross-functional teams to deliver at scale. With a career spanning leading enterprises across aviation, banking, retail, and energy, Jihen is a trusted partner for organisations looking to future-proof operations and deliver impact that lasts.

### HOW I CAN HELP YOUR BUSINESS

- **Program Governance & PMO Leadership** – Establishes structure, clarity, and accountability across complex programs.
- **Digital & ERP Transformation Delivery** – Leads SAP S/4 HANA and digital change with business-aligned execution.
- **Change Management & Stakeholder Alignment** – Drives adoption and engagement across global teams.
- **Cross-Functional Collaboration & Execution** – Connects strategy to delivery through seamless team alignment.