Grant & Graham

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Get your company on the path to success

**Fractional COO | Operational Excellence | Culture & Accountability**
**Turnaround, Transformation and Global Operations**

STRATEGIZE
ORGANIZE
GLOBALIZE

# Mike Boardman

- Operational Excellence
- Culture & Engagement
- Turnaround & Change
- Go to Market Growth
- Risk & Resilience



## CONTACT


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## CONNECT WITH ME:

Looking to turn an ambitious strategy into day to day execution, steady an organisation through change, or build a culture where good people stay?

Contact Mike Boardman for experienced operational leadership, as a fractional or interim executive, with a proven record of aligning people, processes and priorities.

Please visit my LinkedIn profile:
Mike Boardman

**"IMPROVING PROCESSES REQUIRES UNDERSTANDING THE PEOPLE DOING THE WORK, AND CHANGING CULTURE REQUIRES CHANGING HOW DECISIONS ARE MADE, ACCOUNTABILITY IS SHARED, AND WORK GETS DONE."**

## INTRODUCTION

**Mike Boardman** is a Chief Operating Officer and C-suite leader with 24 years of experience leading organisations through turnarounds, growth and change. He has served as CEO, COO, CRO, interim CFO and Chief Compliance Officer across healthcare, global business continuity, financial services and marketing.
His operating model is simple: build a culture of accountability, make the numbers visible to everyone, communicate plainly and often, and let the results follow. It has worked in an eight state regional P&L for the American Red Cross, at MaineHealth, and at Ready Global, the resilience firm he chairs, which serves Fortune 500 and government clients. Mike is a LinkedIn Top Voice in Leadership & Strategy.

## HOW I CAN HELP YOUR BUSINESS

- **Operational Excellence & Accountability:** Puts named owners, visible KPIs and one shared scoreboard in place. Lifted operating room utilisation by 22% and cut cost per case by 9% in a major health system.
- **Culture & Employee Engagement:** Builds high trust teams that stay. Raised frontline engagement by 25% and achieved 23 consecutive months of zero clinical staff turnover.
- **Turnaround & Financial Stabilisation:** Finds the real problem fast. Identified a critical cash flow risk within 30 days, stabilised liquidity and installed budgeting, forecasting and KPI dashboards.
- **Revenue Growth & Go to Market:** Aligns marketing, sales and customer success. Reached 92% client retention, grew consulting revenue by 22% and launched a SaaS platform in under nine months.
- **Risk, Resilience & Governance:** Strengthens business continuity, compliance and audit readiness, and supports boards and investors through transition.